

COVID GOOD PRACTICE CASE STUDY: NO.3: HIGH ST PUB

1. Company Overview

Pubs had been forced to close for a significant amount of time and then permitted to be reopened inside with restrictions in place. Although the last of these restrictions were lifted in July 2021, a random COVID audit was undertaken in this High St Pub in May 2021.

2. Findings:

The pub had considered all the legal requirements and guidance to create a safe system of operation from entry, check-in, table service and a one-way system.

For example, a rope and check in desk at the entry for people to wait to be seated by a host who ensures check in by a suitable method.

There was reduced capacity with spacious seating and though it is table service only, the bars were screened, and staff had a safe system of working whilst behind the bar.

3. Solution:

The company offered an outdoor service prior to fully reopening, which appeared to have supported them to resume their full operation following the lockdown period.

The Risk Assessment was provided to the EHO and had been updated for reopening from Head Office.

4. Summary:

The pub is large and in a popular High Street location, thus making social distancing easier to manage. However, if they did not have a strict entry system, it would be more difficult to monitor entry and check in.

The Environmental Health Officer (EHO) had no advice to provide as the Manager demonstrated a good system of operation and knowledge of procedures. The Manager seemed reassured that there was nothing to raise from the audit.

The EHO learnt that a very good system of operation can be achieved from implementing the full range of guidance and a well-thought through Risk Assessment that responds to specific potential issues.

5. For further information, help and support:

Contact your local EHO'S.

A [toolkit of resources](#) has been created giving help and advice on different subjects relating to COVID.

[Coronavirus \(COVID-19\): guidance and support - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/coronavirus-covid-19-guidance-and-support)

With Thanks to the EHO's at Stevenage Borough Council.